

## UPDATED PROCEDURE FOR VISITORS

**Updated Policy on: 06.04.21** Areas in red are the changes to this Policy.

From 12<sup>th</sup> April, we are delighted to be able to allow **two** family members back into our home. However, as these are measures we need to put in place:

### VISITS IN-SIDE OUR HOME:

- Government guidelines state **ONLY TWO NOMINATED PEOPLE** can visit, this has to be the same person each week. **Under 3's can come into the care home and not count as one of the nominated individuals.**
- Government also states that visitors and residents are advised to keep physical contact to a minimum. Visitors and residents may wish to hold hands, but should bear in mind that any contact increases the risk of transmission. There should not be close physical contact such as hugging.
- You will need to do a Lateral Flow Test (instant test) before coming into the home, PLEASE COME 30 MINUTES BEFORE YOUR VISITING TIME, so that you can have test administered. Our trained staff will help you do the test.
- Full PPE will be provided: mask, gloves & aprons are compulsory to wear.
- We will still use the same booking system, please email [conewoodmanoractivities@gmail.com](mailto:conewoodmanoractivities@gmail.com) (Julia) to organise the booking.
- **We will be having two visits per week for each resident, you can either come together and have two slots per week or come separately and have one slot each per week.**
- The visits will still be on the hour and will last 50 minutes so we can clean in between sessions.
- The visits in the morning from 10 – 2 will be IN-SIDE THE HOME in the ground floor resident's lounge
- We will have two families able to visit at one time in the lounge.
- For those bedrooms with an outside area (new wing and lower ground floor), you can visit with the doors open, but again you will need to have a 30 minute lateral flow test, book in through our system & wear full PPE.

### VISITING POD:

- From 2 – 5pm, visits will remain the same and be held in the visiting area. This is for all other family and friends who are not the one nominated visitor that comes into our home. Maximum 2 people. Another 2 visits allowed per week.
- *This policy will be updated as guidance and restrictions change guided by Government Policy.* Thank you, Conewood Manor Management Team